

Privacy Policy

Kitchen Cabinet Spraying Company

At Kitchen Cabinet Spraying Company, we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you interact with us, in accordance with the General Data Protection Regulation (GDPR) and other applicable data protection laws.

1. Information We Collect

We may collect and process the following personal information about you:

- **Contact Information:** Name, address, email address, phone number.
 - **Service Details:** Information related to your specific service requests, including photos of your cabinets (if applicable).
 - **Payment Information:** Billing details and transaction history.
 - **Website Usage Information:** Data collected via cookies and analytics tools, including IP address, browser type, and browsing behaviour.
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2. How We Use Your Information

We use your personal information to:

- Provide our kitchen cabinet spraying and related services.
 - Respond to your inquiries and provide customer support.
 - Process payments and issue invoices.
 - Improve our services and customer experience.
 - Comply with legal and regulatory obligations.
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3. Legal Basis for Processing

We process your personal information based on the following lawful grounds:

- **Contractual Necessity:** To fulfil our agreement to provide services to you.
 - **Legitimate Interests:** To improve our services and ensure efficient business operations.
 - **Consent:** Where you have explicitly agreed, such as subscribing to marketing communications.
 - **Legal Compliance:** To meet our legal obligations, such as tax reporting.
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4. How We Share Your Information

We will never sell your personal information to third parties. However, we may share your data with:

- **Service Providers:** Third parties who assist in delivering our services, such as payment processors or delivery companies.
 - **Legal Authorities:** If required by law or to protect our legal rights.
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5. Data Retention

We retain your personal information for as long as necessary to provide our services, comply with legal obligations, resolve disputes, and enforce agreements. Typically, we will retain:

- Service-related information for up to 7 years for tax and legal purposes.
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6. Your Rights

You have the following rights regarding your personal information:

- **Access:** Request a copy of the data we hold about you.
- **Correction:** Request correction of inaccurate or incomplete data.
- **Deletion:** Request deletion of your data where it is no longer necessary.
- **Restriction:** Request limitation on processing under certain conditions.
- **Objection:** Object to processing based on legitimate interests.
- **Data Portability:** Request a copy of your data in a portable format.

To exercise your rights, contact us using the details below.

7. Data Security

We implement appropriate technical and organisational measures to protect your personal data against unauthorised access, loss, or misuse. However, no system is completely secure, and we cannot guarantee absolute security.

8. Cookies and Website Usage

We use cookies to enhance your browsing experience. You can manage your cookie preferences through your browser settings. For more details, see our Cookie Policy.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and where appropriate, notified via email or other communication channels.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how your data is handled, please get in touch with us:

- **Phone:** 0330 043 2232
- **Email:** info@kitchencabinetsprayingcompany.co.uk
- **Address:** Lyme Regis Road, Banstead, Surrey SM7 2EY

By using our services, you agree to this Privacy Policy. Thank you for trusting Kitchen Cabinet Spraying Company with your information.